

# Solution Finder

#### SINGLE ITEM CHECK - HEARING INSTRUMENT

# Is the hearing instrument prepared for FM use?

■ FM+M or MT\* program available? If necessary, use the fitting software to activate FM+M or MT program.

# Is the hearing instrument ready for FM use?

- Good battery inserted?
- Hearing instrument switched on?

# Is the hearing instrument in the correct program?

■ FM+M or MT\* program selected? Check the user guide of the hearing instrument.

## EasvFM:

If the HI features EasyFM, you must speak into the FM transmitter to kick the HI into the FM program.

## Hearing instrument remote control at transmitter switch on:

Some FM transmitters send a remote control command to the HI to change the program. If your system features this function, hold the transmitter within 50 cm of the hearing instrument at switch on.

\*MT program used for MyLink/MyLink+





# INTERFACE TESTS - HEARING INSTRUMENT/RECEIVER

Correct audio shoe or patch cable used?

• Check with the conficurator: www.phonak.com/fm\_configurator

Audio shoe/Patch cable connected properly to the hearing system?

• Use monitoring function of inspiro to check the connection.

Receiver connected properly to audio shoe or HI?

Check mechanical connections.

## Battery door well closed?

- No gap between HI and audio shoe/receiver.
- ML10i, two clicks required to close the door.

MLxi BAHA: Correct orientation when plugged into the BAHA?

• Circled pin of MLxi BAHA to hole with red dot.











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# SINGLE ITEM CHECK - RECEIVER

## Receiver switched ON?

- MicroMLxS: move switch to one dot or two dots.
- MLxi: press two seconds on the push button (in case the push button is activated).
- MyLink/MyLink+: Move the switch to ON position.

## Receiver in correct setting?

- MicroMLxS: check correct position (one/two dots)
- MyLink/MyLink+: increase volume

## Default channel of receiver = channel of transmitter?

We recommend programming the default channel of the receiver so, that it matches the channel
of the transmitter. Some receivers offer the function "use last used channel"; if this function is
selected, the receiver always starts at the same channel as before switch Off.
 This will reduce the need for synchronization of the receiver at startup.



MicroLink CI S: good battery inserted?





# INTERFACE TESTS - RECEIVER/TRANSMITTER

## Receiver is synchronized?

- Press "Sync" button on transmitter while holding the transmitter within a half meter of the receiver.
- For customer convenience, set the default channel of the receiver to the same channel as the transmitter transmits.

Receiver and transmitter are in same frequency band?

• Frequency band (H or N) is usually visible on the housing or displayed in the LCD.



#### SINGLE ITEM CHECK - TRANSMITTER

## Transmitter switched ON?

- Content on display visible
- Charge for 1 hour if it can not be switched on
- Use the reset function if the transmitter still can not be switched on (see user guide).

# Microphone is active?

- Activate microphone on transmitter if muted
- MiniMic 8\*: Switch on by turning the cap

Antenna or microphone cable unwound?













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# **EQUIPMENT**

# To perform a listening test, you should have:

1 working FM transmitter e.g. inspiro



Test adaptors for ML Freedom and MLxi Baha, so you can listen to them over a hearing instrument or the headset demo kit

ML Freedom adaptor: 052-3379



1 working FM receiver e.g. MLxi



MLxi BAHA adaptor: 052-3002

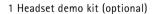


1 working hearing instrument with audio shoe and stethoclip



Programming software to change settings of FM products

FM SuccessWare



headset demokit with 220 V charger: 052-3122

headset demokit with 110 V charger: 052-3126



# Internet resources

# www.phonak.com/fm

The direct link to Phonak online FM collection. Here you will find all relevant information on all our FM products, interesting background information, inspiring user testimonials and various useful downloads.

## www.FMeLibrary.com

An extensive and searchable collection of FM articles and publications around the world. Simply choose a keyword and hunt out the articles of interest. All reports are in Adobe PDF format.

# www.eSchoolDesk.com

eSchoolDesk is an FM support tool aimed at teachers and hearing professionals, however many end users also find its information interesting. It features a clearcut explanation of FM technology and its benefi ts, along with how-to movie clips, a product confi gurator and links to further reading.

